

**Measures to improve USIF operation in priority areas**

*Ensuring positive visibility:*

- development and implementation of USIF PR-activities concept;
- effective interaction with media at central, regional and local levels;
- prompt updating of information on USIF website and facebook page;
- active participation of USIF representatives in the activities carried out by partner organizations, authorities, mass media;
- expansion of the range of hand-outs, print-outs, souvenir products with USIF logo, branding of recently purchased vehicles;
- consideration of a possibility of decoration of the facades of restored buildings in colors of USIF logo;
- improving the quality and ensuring timely execution of RCWs, achieving high performance of capacity development activities.

*Partner communities and USIF capacity-building:*

- establishing/strengthening comprehensive cooperation with partner communities and authorities;
- development and implementation of efficient communities' capacity-building plans within implemented subprojects;
- active participation of USIF staff in the activities of Joint Working Groups set up in accordance with concluded Cooperation Memorandums;
- organization of topical trainings and seminars for USIF staff.

*Ensuring proper quality of renovation and construction works and their timely execution:*

- improving the quality of design and cost estimate documentation through involvement of USIF representatives into its development/adjustment;
- establishing more stringent requirements for the technical supervision and activities of USIF local technical consultants;
- on the basis of the new standard bidding documentation, being currently considered by KfW, introduction of enhanced requirements for development and control over specifications of materials, bills of quantities, plans and schedules of works as important components of construction contracts;
- contract management improvement, including timely application of stipulated sanctions.

*Provision of efficient IT support to USIF operation:*

- complete reconstruction of USIF Information Management System (IMS) on the basis of CRM/ERP software;
- establishment and ensuring effective functioning of USIF Working Group aimed to assist in elaboration of the TOR and concept of introduction of such software and its integration with the properly functioning components of USIF IMS.